|  | WORKSHEET Value Compass |
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|  | PURPOSE  This activity provides an opportunity for the UBT to analyze the Value Compass to determine why its work is important and to identify where the unit stands regarding the points on the compass in comparison with where it needs to be.  When to Use  Use this tool when planning your UBT meetings when you’re reviewing your scorecard.  Who Uses  Co-leads.  How to Use  Fill in the blanks on one of the sample worksheets to plan your next meeting. Use the table at the bottom of the worksheet to think about and plan the process steps for your meeting.  As a co-lead, your job with this activity is to facilitate an open dialogue with the UBT regarding how well the work unit is performing on each of the points on the compass. This activity helps the UBT define its purpose as team members identify areas in their work unit that require improvement.  The Value Compass sets the direction for improving organizational performance by focusing on the health plan member and patient.  Before you meet with the team, pull scorecard indicators for your work unit and prepare copies to distribute to your team. Hand out copies to your team members along with the Value Compass and the questions shown on the following page. |
|  | |  |  | | --- | --- | | Value Compass Activity Checklist | | |  | Review the Value Compass with your team and explain the key points on the compass and what they mean. | |  | Have the team take a few minutes to review the scorecard indicators. | |  | Ask team members to review the Value Compass and review the questions on the following page. | |  | After team members have had an opportunity to review the scorecard indicators, Value Compass, and questions, debrief by asking the team to share responses to the questions | |  | Use a chart pad or whiteboard to record their responses and ask for a scribe to take note of the information for future reference as your team creates its charter. |  |  |  | | --- | --- | | Review your scorecard indicators. Compare your scores against each of the points on the Value Compass. | | |  |  | | What does it mean to be patient- and member-focused? | | |  | | | How is your work unit performing in each of the points on the compass? | | |  | | |