

PHYSICIANS + UNIT-BASED TEAMS



LABOR MANAGEMENT PARTNERSHIP

Unit-based teams position the patient in the center of every decision we make. The purpose of the team is to make performance improvements that increase successful clinical outcomes, increase patients' perception of excellent service, improve affordability and make our unit a better place for us to practice and the staff to work.

To continuously improve how our delivery system functions, we must work together well. Knowing our roles will help:

- 1. We represent the interests of our colleagues, KP members and patients and the organization back to the team.
- 2. We explain the needs and desires of our colleagues not at the meeting even if we don't agree with them.
- 3. We bring ideas to the team.
- 4. We volunteer to test change and encourage others to test changes.
- 5. We give reality checks.
- 6. We keep an open mind.
- 7. We promote UBT work.
- 8. We represent performance improvements and the team to the public and especially our colleagues.
- 9. As physicians we exert a lot of influence. We need to use it well
- 10. We balance the need to see patients with the need to participate on changes that will impact our patients.

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