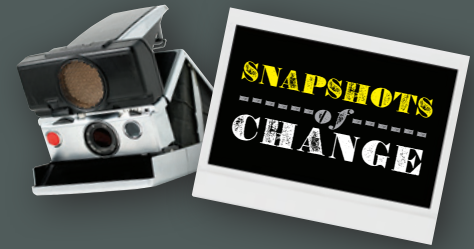


FEATURED TEAM

Radiology, Lancaster Medical Offices



Creative use of closet speeds service



WHAT THEY DO

Team members converted a closet into a dressing room so that patients can put on gowns in private, instead of changing in the restroom. Using the restroom slowed appointments and contributed to back up in the waiting room.

RESULTS

After the conversion, the average time it takes the team to complete a chest X-ray for female patients dropped from 4.5 minutes to one minute.

Wait time for chest X-rays reduced by:



Read more about this team's work and other successful practices on the Labor Management Partnership website, www.LMPpartnership.org.