Results/Action:

**CONCLUSION**

* results: growth, increase, or improvement in metrics
* reduction/savings
* change/innovation
* spread/call to action

Solution/Journey:

**ELEMENTS**

* PDSA cycle, RIM method, process mapping, tests of change, tools (adapt, adopt, abandon)
* advice to other teams (side benefits, learnings)
* best/effective practices

Problem:

**ACTION, CONFLICT**

* challenge or problem for team, KP members
* SMART goal (specific, measurable, attainable, realistic and time-bound)
* performance metric (time frames: quarterly, monthly, etc.)
* target/deadline

Introduction:

**PEOPLE, SETTING**

* department/unit
* names of co-leads, union
* project
* focus area
* Value Compass

Insert text

Insert text

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